

(Note: details of all Health, PA & Travel Insurance products approved by end of the FY to be provided)													31st March 2024				
S.N	UIN	Name of the Product	No. Of Lives Insured	Date of Launch (DD-MM-YYYY)	Incurred Claims Ratio (ICR)	Combined Ratio (CR)	% age of Claims Settled (in terms of number of claims)	% age of Claims Reputed/Retained (in terms of number of claims)	No. Of Complaints Received	No. Of Complaints Resolved	% of policies renewed out of total no. of policies due for renewal	Age-wise distribution of Policies (classification of policies based on the age of the policy)					Total No. Of Policies
												No of Policies completed 1 year and more than 1 years and less than 3 years	No of Policies completed 3 years not more than 5 years but less than 10 years	No of Policies completed 5 years or more than 10 years	No of Policies completed 10 years and more than 10 years		
1	RSMLGP22167V032122	Group Health	975260	01-Aug-08	101.9%	115.4%	92%	8%	0	0	59%	1253	0	0	0	0	1253
2	RSMLGP22143BV022021	Group Personal Accident	1706601	15-Mar-01	86.8%	122.0%	74%	26%	0	0	63%	2657	0	0	0	0	2657
3	IRDANLHLLT/RSAP/P-PV.I/192/13-14	Accident Shield	3293	01-Apr-04	4.1%	65.8%	25%	75%	0	0	73%	0	0	0	1	790	791
4	IRDANLHLLT/RSAP/P-PV.I/214/13-14	Accident Shield Classic	530	01-Jan-02	45.7%	-4.1%	67%	33%	0	0	75%	14	13	48	81	225	361
5	RSMLGP23029V012223	Advanced Top up Health Insurance Plan	23289	10-Jun-22	17.5%	34.8%	18%	82%	0	0	61%	5720	3452	0	0	0	9172
6	RSMLGP20177V011920	Group Ananya Sanjeevani Policy, Royal Sundaram General Insurance Co. Ltd.	12766	01-Apr-20	116.6%	162.9%	86%	14%	14	14	65%	2295	3165	3886	0	10	9356
7	RSATIDP22118V012122	Bharat Yatra Suraksha, Royal Sundaram General Insurance Co. Limited	1	01-Oct-21	0.0%	47.0%	0%	0%	0	0	0%	1	0	0	0	0	1
8	IRDANLHLLT/RSAP/P-PV.I/53/13-14	Citi PA Plus Insurance Policy	0	01-Apr-05	0.0%	0.0%	0%	0%	0	0	0%	0	0	0	0	0	0
9	RSMLGP2109V012021	Corona Kavach Policy	0	01-Apr-21	0.0%	0.0%	0%	0%	0	0	0%	0	0	0	0	0	0
10	RSMLGP2318V012223	Divyang Plus, Royal Sundaram General Insurance Co. Ltd	1	21-Mar-23	0.0%	54.6%	0%	0%	0	0	0%	1	0	0	0	0	1
11	RSMLGP1810V011718	Family Plus	1288	02-Jan-18	78.5%	160.4%	78%	22%	4	4	76%	165	295	55	25	0	540
12	RSMLGP24029V012324	Group Advanced Top up Health Insurance Plan	7	01-Jul-23	0.0%	54.6%	0%	0%	0	0	0%	1	0	0	0	0	1
13	RSMLGP20177V011920	Group Ananya Sanjeevani Policy, Royal Sundaram General Insurance Co. Ltd.	341	01-Apr-20	32.3%	86.9%	86%	14%	14	14	0%	1	0	0	0	0	1
14	RSATIDP22118V012122	Group Bharat Yatra Suraksha, Royal Sundaram General Insurance Co. Limited	226	01-Oct-21	0.0%	47.0%	0%	0%	0	0	0%	1	0	0	0	0	1
15	RSMLGP22167V032122	Group Health	39636	02-Aug-08	122.2%	148.5%	92%	8%	0	0	31%	0	7	0	0	0	7
16	RSMLGP2315V012223	Group Multiplier Health Insurance Plan	3	10-Mar-23	52.2%	106.8%	0%	100%	0	0	0%	1	0	0	0	0	1
17	IRDANLHLLT/RSAP/P-PV.I/180/13-14	Group Personal Accident Policy (APA 002)	54988	01-Jan-02	25.9%	87.5%	49%	51%	0	0	41%	0	6	0	0	0	6
18	IRDANLHLLT/RSAP/P-PV.I/57/13-14	HOSPITAL BENEFIT PLUS INSURANCE	427	26-Dec-06	0.1%	61.7%	88%	13%	0	0	29%	0	0	0	49	255	304
19	IRDANLHLLT/RSAP/P-PV.I/182/13-14	HOSPITAL CASH INSURANCE	1927	03-Jan-05	-7.6%	37.7%	95%	5%	2	2	36%	0	0	0	7	1000	1007
20	IRDANLHLLT/RSAP/P-PV.I/177/13-14	Hospital Cash Plan for Standard Chartered Bank customers	591	27/12/2005	-10.7%	34.7%	92%	8%	1	1	32%	0	0	1	135	261	397
21	IRDANLHLLT/RSAP/P-PV.I/212/13-14	HOSPITAL PLUS	26	19/01/2009	0.0%	61.6%	0%	0%	0	0	35%	0	0	0	5	14	19
22	IRDANLHLLT/RSAP/P-PV.I/183/13-14	Income Protector Plus Policy	151	01-Feb-06	-172.4%	-112.4%	0%	100%	0	0	29%	0	0	0	56	69	125
23	IRDANLHLLT/RSAP/P-PV.I/215/13-14	Individual Personal Accident Policy (Accidental Death & Disability only)	1685	01-Apr-07	-32.7%	29.0%	0%	100%	0	0	38%	331	175	94	272	491	1363
24	RSMLGP24146V032324	Life Line	181103	12-Jan-15	86.6%	141.2%	89%	11%	101	101	79%	5605	15013	26411	38466	0	85495
25	IRDANLHLLT/RSAP/P-PV.I/213/Plan IV/13-14	Master Product (Ace Health Advantage)	125	01-Feb-13	58.0%	119.6%	95%	7%	0	0	48%	0	0	10	78	0	88
26	IRDANLHLLT/RSAP/P-PV.I/213/Plan III/13-14	Master Product (Amare Master Health Plan)	251	09-Jan-12	63.3%	124.9%	93%	7%	1	1	30%	2	5	1	104	11	123
27	IRDANLHLLT/RSAP/P-PV.I/213/Plan I/13-14	Master Product (Total Health Advantage)	49	03-Jan-12	15.1%	76.7%	90%	10%	0	0	38%	1	0	4	22	0	27
28	IRDANLHLLT/RSAP/P-PV.I/213/Plan II/13-14	Master Product (Total Health Plus)	154	07-Feb-12	63.8%	125.3%	96%	4%	0	0	41%	2	0	2	64	19	87
29	RSMLGP23030V012223	Multiplier Health Insurance Plan	30992	20-Jul-22	69.1%	115.5%	73%	27%	12	12	53%	11033	2600	0	0	0	13633
30	RSMLGP24070V012324	Next Gen Health Insurance Plan	285	15-Sep-23	0.0%	54.6%	0%	100%	0	0	0%	141	0	0	0	0	141
31	IRDANLHLLT/RSAP/P-PV.I/188/13-14	Personal Accident Care Gold Insurance	4642	01-Dec-06	0.1%	61.7%	0%	0%	0	0	71%	0	0	12	3619	3631	
32	IRDANLHLLT/RSAP/P-PV.I/187/13-14	Personal Accident Care Platinum Insurance	760	01-Jan-07	-71.2%	-9.6%	33%	67%	0	0	45%	3	7	28	43	507	588
33	RSAPAP21632V012021	Saral Suraksha Bima, Royal Sundaram General Insurance Co. Limited	16041	01-Apr-21	89.9%	151.5%	59%	41%	1	1	24%	10221	3881	0	0	0	14102
34	IRDANLHLLT/RSAP/P-PV.I/190/13-14	SECURE ALL	537	02-Apr-06	66.7%	128.3%	95%	5%	1	1	74%	0	0	0	356	18	374
35	IRDANLHLLT/RSAP/P-PV.I/181/13-14	Smart Cash Plan	6138	31-Dec-07	28.5%	84.7%	80%	20%	17	17	53%	1127	233	204	593	860	3017
36	RSMLGP19010V011819	Suraksha Kawach	29799	01-Nov-18	15.0%	74.7%	100%	0%	8	8	34%	6	0	0	0	0	6
37	IRDANLHLLT/RSAP/P-PV.I/54/13-14	Suraksha Personal Accident Insurance	0	01-Feb-06	0.0%	0.0%	0%	0%	0	0	0%	0	0	0	0	0	0
38	IRDANLHLLT/RSAP/P-PV.I/186/13-14	Surgical Shield Insurance Policy	40	01-Mar-09	0.0%	46.7%	0%	0%	0	0	72%	0	1	2	4	20	27
39	IRDANLHLLT/RSAP/P-PV.I/194/13-14	Surgicare	8	01-May-09	0.0%	46.7%	0%	0%	0	0	32%	0	0	7	0	7	
40	IRDANLHLLT/RSAP/P-PV.I/209/13-14	Top Up Insurance- Health XS and Super Health XS Policy	891	15-Apr-10	63.2%	110.4%	46%	54%	2	2	58%	5	38	153	300	46	542
41	RSATIDP18116V011718	Travel Secure	7993	15-Apr-18	30.2%	77.2%	67%	33%	1	1	0%	6235	0	0	0	0	6235
42	IRDANLHLLT/RSAP/P-PV.I/216/13-14	Travel Shield - Single Trip	8088	01-Jun-06	98.6%	145.6%	67%	33%	1	1	0%	8088	0	0	0	0	8088
43	IRDANLHLLT/RSAP/P-PV.I/272/13-14	Travel Shield Plus - Corporate Frequent Traveler	1	01-Jun-06	2.2%	49.2%	0%	0%	0	0	0%	1	0	0	0	0	1
44	RSAPGP1009V020001	Janatha Personal Accident	74943	08-Oct-01	64.1%	92.0%	89%	0%	0	0	2%	168	322				490
45	RSMLGP21441V022021	Rural Accident Insurance Policy	2230	10-Mar-01	4.4%	32.4%	0%	0%	0	0	8%	15					15
46	IRDANLHLLT/RSAP/P-PV.I/13/15-17	Shakthi Security Shield - Micro Insurance Product (Group)	890	28-Jul-16	8.1%	36.1%	0%	0%	0	0	0%	22					22
47	IRDANLHLLT/RSAP/P-PV.I/12/15-17	Janatha Personal Accident - Micro Insurance Product (Group)	344928	28-Jul-16	49.5%	77.5%	62%	0%	0	0	4%	20					20
48	RSMLGP21443V022021	Rural Accident Insurance Policy - Micro Insurance Product (Group)	219	28-Jul-16	7.9%	35.9%	0%	0%	0	0	0%	11					11
49	RSMLGP21442V022021	Rural Hospital Cash	1172	07-Sep-19	-43.5%	-18.5%	0%	0%	0	0	0%	1					1