

FORM NL-37-CLAIMS DATA

Name of the Insurer: Royal Sundaram General Insurance Co. Limited
 Registration No.102 and Date of Registration with the IRDAI:23.10.2000



Upto the quarter ending December

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation/ | Public/Product Liability | Engineering | Aviation | Crop Insurance | Other segments ** | No. of claims only | | |
|---------|--|------|--------------|-------------|--------------|----------|----------|-------------|--------|-------------------|--------|--------------|-------------------------|--------------------------|-------------|----------|----------------|-------------------|--------------------|-------|--------|
| | | | | | | | | | | | | | | | | | | | Miscellaneous | Total | |
| 1 | Claims O/S at the beginning of the period | 1597 | 2433 | 0 | 2433 | 5512 | 23803 | 29,315 | 3229 | 635 | 5 | 3869 | 151 | 21 | 531 | 0 | 0 | 0 | 0 | 321 | 38238 |
| 2 | Claims reported during the period | 1879 | 8357 | 0 | 8357 | 232989 | 6833 | 239822 | 47854 | 1743 | 85 | 49682 | 116 | 21 | 1117 | 0 | 1 | 0 | 0 | 1843 | 302838 |
| | (a) Booked During the period | 1878 | 8357 | 0 | 8357 | 232989 | 6833 | 2,39,822 | 47191 | 1692 | 82 | 48965 | 116 | 21 | 1117 | 0 | 1 | 0 | 0 | 1843 | 302120 |
| | (b) Reopened during the Period | 1 | | | | | | | 663 | 51 | 3 | 717 | | | | | | | | | 718 |
| | (c) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | 0 | | | - | | | | 0 | | | | | | | | | 0 |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | | |
| 3 | Claims Settled during the period | 1560 | 8921 | 0 | 8921 | 212703 | 6201 | 218904 | 38636 | 1148 | 42 | 39826 | 46 | 13 | 755 | 0 | 1 | 0 | 0 | 1548 | 271574 |
| | (a) paid during the period | | | | | | | | | | | | | | | | | | | | |
| | (b) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | | |
| | (ii) _____ | 1560 | 8921 | 0 | 8921 | 212703 | 6201 | 2,18,904 | 38636 | 1148 | 42 | 39826 | 46 | 13 | 755 | 0 | 1 | 0 | 0 | 1548 | 271574 |
| 4 | Claims Repudiated during the period | 347 | 745 | 0 | 745 | 14699 | 1995 | 16694 | 6592 | 235 | 35 | 6862 | 83 | 17 | 249 | 0 | 0 | 0 | 0 | 217 | 25214 |
| | Repudiation | 118 | 293 | 0 | 293 | 4074 | 0 | 4,074 | 3192 | 32 | 34 | 3258 | 2 | 6 | 62 | 0 | 0 | 0 | 0 | 68 | 7881 |
| | Closure | 229 | 452 | 0 | 452 | 10625 | 1995 | 12,620 | 3400 | 203 | 1 | 3604 | 81 | 11 | 187 | 0 | 0 | 0 | 0 | 149 | 17333 |
| | Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | | |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | | |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 40 | 55 | | 55 | 2909 | | 2,909 | 5343 | 21 | 3 | 5367 | | | | | | | | 1 | 8372 |
| 6 | Claims O/S at End of the period | 1569 | 1124 | 0 | 1124 | 11099 | 22440 | 33,539 | 5855 | 995 | 13 | 6863 | 138 | 12 | 644 | 0 | 0 | 0 | 0 | 399 | 44288 |
| | Less than 3months | 261 | 607 | 0 | 607 | 8635 | 1856 | 10,491 | 5195 | 369 | 10 | 5574 | 29 | 7 | 249 | 0 | 0 | 0 | 0 | 179 | 17397 |
| | 3 months to 6 months | 293 | 144 | 0 | 144 | 954 | 1689 | 2,643 | 430 | 195 | 1 | 626 | 32 | 2 | 144 | 0 | 0 | 0 | 0 | 75 | 3959 |
| | 6months to 1 year | 301 | 140 | 0 | 140 | 625 | 2849 | 3,474 | 69 | 209 | 1 | 279 | 32 | 3 | 95 | 0 | 0 | 0 | 0 | 56 | 4380 |
| | 1year and above | 714 | 233 | 0 | 233 | 885 | 16046 | 16,931 | 161 | 222 | 1 | 384 | 45 | - | 156 | 0 | 0 | 0 | 0 | 89 | 18552 |

- Notes:-
 (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending December
(Amount in Rs. Lakhs)

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation/ Employer's liability | Public/ Product Liability | Engineering | Aviation | Crop Insurance | Other segments ** | Miscellaneous | Total |
|---------|--|--------------|--------------|-------------|--------------|---------------|---------------|-----------------|---------------|-------------------|-----------|---------------|--|---------------------------|--------------|----------|----------------|-------------------|---------------|-----------------|
| 1 | Claims O/S at the beginning of the period | 18,112 | 2,322 | - | 2,322 | 8,906 | 1,41,529 | 1,50,435 | 2,455 | 1,030 | 10 | 3,495 | 315 | 23 | 5,267 | - | - | - | 500 | 1,80,468 |
| 2 | Claims reported during the period | 7,922 | 3,435 | - | 3,435 | 70,496 | 57,602 | 1,28,098 | 28,896 | 3,396 | 57 | 32,350 | 267 | 2,593 | 5,529 | - | 0 | - | 822 | 1,81,016 |
| | (a) Booked During the period | 8,243 | 3,123 | - | 3,123 | 69,039 | 28,516 | 97,555 | 24,293 | 3,248 | 53 | 27,594 | 280 | 189 | 6,548 | - | - | - | 521 | 1,44,053 |
| | (b) Reopened during the Period | 0 | | | | | | | 239 | 29 | 0 | 268 | | | | | | | | 268 |
| | (c) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | |
| | (ii) _____ | -321 | 312 | | 312 | 1,457 | 29,087 | 30,543 | 4,364 | 119 | 4 | 4,487 | -13 | 2,404 | -1,019 | | 0 | | 301 | 36,695 |
| 3 | Claims Settled during the period | 4,515 | 2,409 | - | 2,409 | 63,191 | 44,696 | 1,07,887 | 24,105 | 2,885 | 23 | 27,013 | 103 | 32 | 1,639 | - | 0 | - | 190 | 1,43,788 |
| | (a) paid during the period | | | | | | | | | | | | | | | | | | | |
| | (b) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | |
| | (ii) _____ | 4,515 | 2,409 | - | 2,409 | 63,191 | 44,696 | 1,07,887 | 24,105 | 2,885 | 23 | 27,013 | 103 | 32.38 | 1,639 | - | 0.11 | | 190 | 1,43,788 |
| 4 | Claims Repudiated during the period | 1,454 | 567 | - | 567 | 5,237 | 3,773 | 9,010 | 2,875 | 280 | 24 | 3,178 | 62 | 34 | 742 | - | - | - | 156 | 15,205 |
| | Repudiation | 388 | 193 | - | 193 | 3,086 | - | 3,086 | 1,325 | 55 | 14 | 1,393 | 2 | 1 | 156 | - | - | - | 16 | 5,235 |
| | Closure | 1,066 | 374 | - | 374 | 2,152 | 3,773 | 5,925 | 1,550 | 225 | 10 | 1,785 | 61 | 32.94 | 586 | - | - | - | 140 | 9,969 |
| | Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 7 | 4 | | 4 | 256 | | 256 | 192 | 3 | 1 | 196 | | | | | | | 0 | 462 |
| 6 | Claims O/S at End of the period | 20,066 | 2,781 | - | 2,781 | 10,973 | 1,50,663 | 1,61,636 | 4,371 | 1,261 | 21 | 5,653 | 417 | 2,549 | 8,414 | - | - | - | 976 | 2,02,493 |
| | Less than 3months | 1,060 | 687 | - | 687 | 6,374 | 9,711 | 16,085 | 3,751 | 377 | 16 | 4,145 | 83 | 30 | 1,773 | - | - | - | 602 | 24,465 |
| | 3 months to 6 months | 3,901 | 629 | - | 629 | 1,918 | 9,575 | 11,493 | 459 | 275 | 0 | 734 | 68 | 5 | 868 | - | - | - | 66 | 17,764 |
| | 6months to 1 year | 4,215 | 825 | - | 825 | 1,074 | 17,528 | 18,603 | 49 | 184 | 4 | 238 | 129 | 2,514 | 2,399 | - | - | - | 51 | 28,974 |
| | 1year and above | 10,890 | 640 | - | 640 | 1,606 | 1,13,849 | 1,15,455 | 112 | 424 | 0 | 536 | 138 | - | 3,374 | - | - | - | 257 | 1,31,290 |

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves